

2024 Spring Newsletter

Billy Goat Lawn Service

Message from the Owner – Bill

Welcome to Spring 2024 at Billy Goat Lawn Service. Looks like Punxsutawney Phil (Groundhog) was spot on in predicting an early spring this year. As we transition into the early stages of spring, we have already experienced delays and reschedules due to rain and/or wind. We appreciate your patience and understanding as we hope to have all yard cleanups completed by Easter (March 31st) for customers with Groundskeeper Plans.

If weather and conditions permit, we will try to squeeze in a few mulch installs before Easter weekend if all possible. Otherwise, we hope to be all done by mid April for everyone else that is already on our reserved list. Please note we will no longer take any new requests for mulch if you don't contact us before the end of March.

The spring rush officially begins during the first week of April as we fire up our mowers and start making our rounds cleaning up yards for the rest of our customers with Seasonal Mowing Alternative Plans. Of course your entire lawn may not need cut the first and/or second scheduled visit depending on your grass type. Cool season grasses like fescue and bluegrass will start growing sooner than warm season grasses like zoysia and bermudagrass.

Regardless of your grass type, spring weeds like dandelions, deadnettle, wild garlic and chickweed have already kicked in. We reserve the right to perform full or partial service if we feel the property needs spot mowed and/or trimmed at our discretion. Most winters we experience occasional gusty winds and we need to take the extra time to pickup the branches on properties with trees so we don't damage or dull our mowing blades.

Michele and I greatly appreciate the handful of customers enrolling in a Groundskeeper plan. Plus a couple of you that enrolled in our new Seasonal Mowing Alternative Plan. Both of these plans have great benefits depending on your needs and budget. We understand some of you are not willing or 100% comfortable signing up for a monthly-prepaid plan. If you decide not to renew with us this season, we will be happy to ask our network partners if they are accepting any new customers in your neighborhood/area.

Message from the Office Manager - Michele

I hope everyone is doing well as we begin our 12th season in business. Bill and I have been hard at work behind the scenes, refining our processes, finalizing the schedule and gearing up to provide you with the exceptional service you deserve.

We are no spring chickens but we try to accommodate everyone if all possible. Open time slots are very limited so please let us know if you have any other requests before the Spring rush begins. During the month of April, our schedule is very unorganized as we start our mowing routes while trying to finish up spring cleanups and complete mulch installs.

Once we get into May, we will be in full swing with cutting grass all the way up to the end of June. Staying on top of the mowing schedule is our number one priority. Mother Nature dictates our schedule so please be patient with us if we fall a little behind due to extended rain delays.

I will try to keep everyone in the loop with status updates if we are unable to cut your grass within your scheduled window. Each year we make improvements to our daily routes to improve efficiency to help reduce backlog to a minimum. This is the main reason we have a window-based mowing schedule.

I highlighted your current mowing schedule on the back of this newsletter so you know how often to expect us this spring. Plus there are other pertinent information you should be aware of, along with current rates for other services we offer during the next 3 months if time and/or weather conditions permit.

Thank you for your continued support and trust in us. We are eager to serve you better than ever before. Your satisfaction is our top priority and we are committed to exceed your expectations this 2024 season.



Window-Based Mowing Schedules

Below is a list of our window-based mowing schedules. We try to accommodate your preferred mowing schedule if all possible. If you opt to change your current schedule, we will be happy to recalculate your mowing rate accordingly. We highlighted your current schedule.

Weekly (Every 6 to 10 Days)

Typically weekly service is scheduled every 7 days. With our service your grass will be mowed between 6 to 10 days on a routine basis. At our discretion we reserve the right to cut your grass starting the 6th day after your last visit and hopefully no later than 10 days (weather permitting). On average with this schedule, expect to have your grass cut 3 to 4 times a month (24 cuts per season), April thru October (7 months).

Bi-Weekly (Every 10 to 14 Days)

Typically bi-weekly service is scheduled every 14 days. With our service your grass will be mowed between 10 to 14 days on a routine basis. At our discretion we reserve the right to cut your grass starting the 10th day after your last visit and hopefully no later than 14 days (weather permitting). On average with this schedule, expect to have your grass cut 2 to 3 times a month (18 cuts per season), April thru October (7 months).

Semi-Monthly (Every 13 to 17 Days)

Typically semi-monthly service is scheduled every 15 days. With our service your grass will be mowed between 13 to 17 days on a routine basis. At our discretion we reserve the right to cut your grass starting the 13th day after your last visit and hopefully no later than 17 days (weather permitting). On average with this schedule, expect to have your grass cut 2 times a month (14 cuts per season), April thru October (7 months).

Tri-Weekly (Every 17 to 21 Days)

Typically tri-weekly service is scheduled every 21 days. With our service your grass will be mowed between 17 to 21 days on a routine basis. At our discretion we reserve the right to cut your grass starting the 17th day after your last visit and hopefully no later than 21 days (weather permitting). On average with this schedule, expect to have your grass cut 1 to 2 times a month (10 cuts per season), April thru October (7 months).

Monthly (Every 26 to 30 Days)

Typically monthly service is scheduled every 30 days. With our service your grass will be mowed between 26 to 30 days on a routine basis. At our discretion we reserve the right to cut your grass starting the 26th day after your last visit and hopefully no later than 30 days (weather permitting). On average with this schedule, expect to have your grass cut 1 time per month (7 cuts per season), April thru October (7 months).

Minimum Mowing Cut Height

From time to time we do get requests from customers to cut the grass shorter. We do our best to accommodate if all possible. We do have a minimum cut height policy of 2.5 inches. This rule is primary for liability reasons, the lower we mow, the higher the risk of us hitting something in your yard that could damage our mower and/or blades. Another reason is it puts a strain on our mowers and we tend to have to bag the grass clippings so we don't leave large clumps of grass spread across your lawn. If you like the shorter look, we can always adjust your schedule to mow a little more often.

Weed Pulling Service – Routine Scheduled Basis

For customers that wish to continue to have Michele hand pull those unwanted weeds in your landscape beds and gardens. Her rate will start at \$10 per 15 minutes. You can change or request 15, 30, 45 or 60 minute sessions on a routine scheduled basis.

\$10	\$20	\$30	\$40
15 Minutes	30 Minutes	45 Minutes	60 Minutes

Please note one-time or unscheduled service will be charged \$50 per man-hour (See Other Services below).

Hourly Labor Rates – Other Services

Labor rate(s) for services other than lawn mowing. Other service include but not limited to Pruning and Trimming of Hedges, Bushes and/or shrubs, deep edging driveway and/or sidewalk(s), Weed Pulling, Gutter and Downspout Cleanouts, Overgrown Area Cleanups, Property Little/Trash Removal and Outdoor Handy-Man Service.

\$50	\$100	\$150	\$200
1 Hour for Bill	2 Hour for Bill	3 Hours for Bill	4 Hours for Bill
Or 0.5 Hour Bill & Michele	Or 1 Hour Bill & Michele	Or 1.5 Hours Bill & Michele	Or 2 Hours Bill & Michele
Optional Debris Haul-Away*	Optional Debris Haul-Away*	Optional Debris Haul-Away*	Optional Debris Haul-Away*

* Added haul-away fee(s) will apply at \$25 to \$100 per load.

Contact Us

410-975-8389 (Business Voice & Text)

Please leave a message on our voice mail or text us and we will get back with you shortly. We will no longer communicate using our personal cell phone numbers.

Or email Michele at:

Michele@BillyGoatLawnService.com